

# Top 10 Facts FOR PARENTS ABOUT

# Tutor.com for U.S. Military Families



## 1 Safe and Anonymous

All tutors must pass a rigorous application process including an extensive background check. No personal information is shared between student and tutor. All work is completed in our recorded classroom.

## 2 NO COST for Eligible Students

There is NO cost to eligible students to use Tutor.com for U.S. Military Families and you will not be asked to purchase anything.

## 3 Personalized Learning Sessions

Every Tutor.com session is personalized to meet the needs of your student, from remedial to advanced levels. It focuses on conceptual learning and critical thinking—not just quick answers.

## 4 Covers a Wide Variety of Subjects

Students can get help in math, science, English, writing, social studies, Spanish, computer literacy, AP® courses, and more. We also provide job search assistance.

## 5 More than Just Homework Help

Tutors assist students with specific homework problems but can also help with concept review, writing assignments, test prep, and more.

## 6 Extends the Learning Day

With over 3,000 thoroughly vetted tutors on board and 24/7 access, Tutor.com can help students at their moment of need, no matter when that may be.

## 7 Supports Student Achievement

95% of students who use Tutor.com say it helps them complete their homework and improve their grades.\* Students come to class better prepared and ready to learn.

## 8 Builds Confident Learners

Students of all skill levels can get help from a tutor. In fact, 97% of students responding to our post-session surveys have said that using Tutor.com makes them feel more confident in their learning.

## 9 Is Easy to Use and Accessible from Anywhere

Wherever students have online access—at home, at school and anywhere in between—they can connect to a tutor using any computer or mobile device. Sign up is quick & easy!

## 10 Endorsed by Parents

“This service has been excellent and wonderful. My 7-year-old son is actually motivated to do his homework because of it. Thank you so much!”

[www.tutor.com/military](http://www.tutor.com/military)

Visit [www.tutor.com/military/eligibility](http://www.tutor.com/military/eligibility) for full funding and program eligibility details. The appearance of the U.S. Department of Defense (DoD) visual information does not imply or constitute DoD endorsement.

\*Based on 2018 post-session Tutor.com student surveys.



**TUTOR.COM** for  
U.S. MILITARY FAMILIES  
[www.tutor.com/military](http://www.tutor.com/military)



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# Tutor.com for U.S. Military Families™

## Frequently Asked Questions



### What is Tutor.com for U.S. Military Families?

Tutor.com for U.S. Military Families (Tutor.com/military), funded by the U.S. Department of Defense (DoD) and Coast Guard Mutual Assistance (CMGA), is a program that allows eligible students in grades kindergarten through college to connect to a live tutor online at any time (24/7/361) for one-to-one help with homework, studying, test prep and more, at no cost.

### Who is eligible to use Tutor.com/military?

DoD or Coast Guard Affiliation	Dependents			Service Member/ Federal Personnel
	Child (Grades K-12)	Child (College)	Spouse	
Funded by the U.S. Department of Defense (DoD)				
Army, Navy, Air Force, & Marine Corps (Active Duty, Reserve, National Guard, Wounded Warrior & Survivor of KIA)	✓	✓	✓	✓
DoD Civilians	✓	✓	✓	✓
Students attending schools operated and funded by DoDEA	✓	n/a	n/a	n/a
Cadets: DoD Service Academies	n/a	n/a	n/a	✓
Cadets: ROTC & NROTC	✓	✓	✓	✓
Funded by Coast Guard Mutual Assistance (CMGA)				
Coast Guard (Active Duty & Reserve)	✓	✓	✓	✓
Cadets and Cadet Candidates: Coast Guard Academy	n/a	n/a	n/a	✓
Coast Guard Civilians	✓	✓	✓	✓

DoD and Coast Guard military service members, civilian personnel, and dependent family members are all eligible to use Tutor.com/military when the service member is in either active/full-time or part-time/traditional drilling status, wherever they are located.

### Who can we contact with questions?

Email questions about Tutor.com/military to [militarysupport@tutor.com](mailto:militarysupport@tutor.com).

**Complete and current program eligibility details are available at [www.tutor.com/military/eligibility](http://www.tutor.com/military/eligibility).**

Tutor.com for U.S. Military Families is funded by the Department of Defense (DoD) MWR Library Program and Coast Guard Mutual Assistance (CGMA). Those who fund the program determine eligibility for its use. Long-term availability of the program is not guaranteed. Check student eligibility requirements at [www.tutor.com/military/eligibility](http://www.tutor.com/military/eligibility). Tutor.com for U.S. Military Families is a trademark of Tutor.com, Inc. | 2020\_MIL\_FAQ\_Sheet

Last updated January 20, 2021

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## Who are the tutors?

Every Tutor.com tutor is a carefully screened expert. Our team of more than 3,000 tutors includes certified teachers, college professors, and other professionals. We actively recruit military spouses, and many of our tutors are affiliated with the U.S. military, such as retirees and Veterans.

## How does Tutor.com work?

Tutor.com has more than 3,000 background-checked tutors that provide expert, on-demand academic support, 24/7. Eligible students worldwide can access the online service from any Internet-enabled device for real-time help in more than 100 subjects, plus standardized test prep and more. Students and tutors work one-to-one in a secure online classroom; that uses text or voice chat, interactive whiteboard, graphing calculator, file sharing, text editor and more.

In addition to receiving real-time tutoring and homework help on demand, students can also choose to schedule future online tutoring sessions and submit papers for offline tutor review. Feedback on papers, essays and other writing projects that a student uploads and submits for tutor review will be available in "My Sessions" in a student's Tutor.com account within 12 hours. Regardless of how a student works with a tutor, a tutor will not simply provide answers, but will help a student learn how to approach a question and come to an answer.

## Is Tutor.com safe for children to use?

Yes. Tutor.com's commitment to student safety includes a rigorous tutor screening, background check and mentoring process, plus ongoing session reviews. Students and tutors work together anonymously; no personal information is exchanged during tutoring sessions, and webcams are not used. All session activity is recorded for quality control.

Additionally, Tutor.com adheres to Federal Child Online Privacy Protection Act (COPPA) regulations. When a student creates an account, a date of birth (DOB) must be entered. Tutor.com does not store a student's DOB, but does ask for the DOB to determine whether a student is aged 13 or older. For students who are under age 13, Tutor.com account information, including email addresses, is scrambled and not stored, and some program features are disabled.

## Which subjects can students get help with?

Tutor.com/military has expert tutors in over 100 subjects. Access the subject list at [www.tutor.com/military](http://www.tutor.com/military).

## Can a student use get help regardless of the school a student is attending?

Yes. Tutor.com/military academic support is available to all eligible students, regardless of which school they're attending or curriculum they are following. Our tutors do not "teach" topics or lessons, but rather help students better understand how to answer the questions students bring to their tutoring sessions.

## Who funds the program?

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## Which service members are NOT eligible to use Tutor.com/military?

Military retirees and other Federal personnel who are separated from service and no longer employed by the DoD or Coast Guard, and their family members, are not currently funded and eligible to use Tutor.com/military. Those who fund the program determine eligibility for its use. Complete program and current eligibility details and are available at [www.tutor.com/military/eligibility](http://www.tutor.com/military/eligibility).

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**Email questions about Tutor.com/military to [militarysupport@tutor.com](mailto:militarysupport@tutor.com).**

# How It Works: Tutor.com

Connect with expert tutors for on-demand, 1-to-1 help



**TUTOR.COM** for  
U.S. MILITARY FAMILIES  
[www.tutor.com/military](http://www.tutor.com/military)

The expert tutors at **Tutor.com/military** can help you work through tough homework problems, improve your writing skills, study for a test, review a difficult concept, and so much more!



## Access Live Tutoring

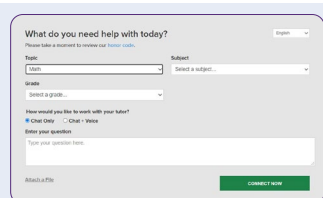
### Step 1: Get started

1. Go to [www.tutor.com/military](http://www.tutor.com/military).
2. Click on your branch of service.
3. Certify your eligibility and create an account.
4. Click **GET A TUTOR NOW**.



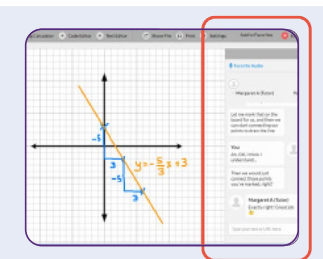
### Step 2: Match with the right tutor

Fill in the quick pre-session questionnaire. Using this information, we will match you with the first available tutor best qualified to assist you.



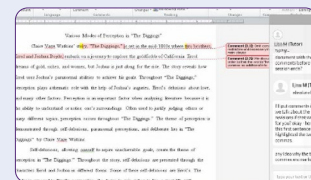
### Step 3: Communicate

You can use text- or voice-chat to communicate with your tutor in the online classroom.\* You may also use the interactive whiteboard to share work and ideas. *All activity in the classroom is recorded for review and quality control. Transcripts will be available afterward in **My Account**.*



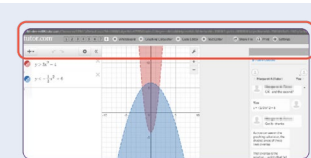
### Step 4: Share a file

You can upload files related to your assignment to the online classroom—including documents, spreadsheets, presentation slides, screen-shots, image files, and more.



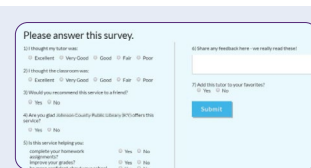
### Step 5: Use special tools

A graphing calculator, text editor, and code editor can be used when working on subject material requiring special tools. You can open them by using the buttons above the whiteboard.



### Step 6: Rate and review your session

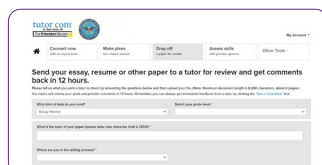
After each session, be sure to let us know how we did! Then you'll have the option to play a recording of your session and email or print the chat log and whiteboards.



## Explore Additional Resources

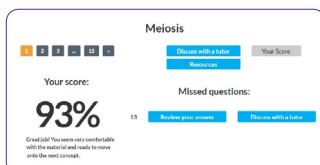
### Submit your paper

Get expert help from a tutor without having to connect for a real-time session. Upload a draft of your assignment—whatever stage it is at—and get detailed feedback within 12 hours. Retrieve your tutor's completed review under **My Sessions**.



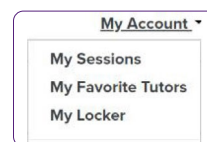
### Practice for a test

Use our practice quizzes to assess your knowledge and prepare for upcoming math, science, or English tests as well as the ASVAB exam. Review your results and connect with a tutor to go over any questions you may have missed.



### Use My Account

- Review previous sessions and retrieve feedback on your drop-off reviews under **My Sessions**. Be sure to tag your favorite tutors while you're there!
- Reconnect with your favorite tutors or see when they are next available by clicking on the **My Favorite Tutors** section.
- Access files you have saved or those you have shared during tutoring sessions under **My Locker**.



\*To comply with the Child Online Privacy Protection Act (COPPA), certain features are unavailable to program users under age 13. Tutor.com for U.S. Military Families is funded by the Department of Defense (DoD) MWR Library Program and Coast Guard Mutual Assistance (CGMA). Those who fund the program determine eligibility for its use. Long-term availability of the program is not guaranteed. Check student eligibility requirements at [tutor.com/military/eligibility](http://tutor.com/military/eligibility). The appearance of the U.S. Department of Defense (DoD) logo does not imply or constitute DoD endorsement. The Princeton Review® is not affiliated with Princeton University.



# K-12 and College NO-COST TUTORING

## PLUS HOMEWORK HELP AND TEST PREP

150+ Subjects • One-to-One • Online • On-Demand • 24/7 • Anonymous

### MATH

Pre-Algebra  
Algebra  
Algebra II  
Basic Math  
Elementary Math  
Middle Grades Math  
Pre-Calculus  
Calculus  
Multivariable Calculus  
Discrete Math  
Finite Mathematics  
Geometry  
Statistics  
Trigonometry

### SCIENCE

Anatomy and Physiology  
Elementary Science (Grades 1-8)  
Environmental Science  
Biology  
Chemistry  
Organic Chemistry  
Earth Science  
Microbiology  
Physics  
Physical Science

### ENGLISH

Essay Writing  
Grammar  
Literature  
Reading  
Vocabulary

### ENGLISH LANGUAGE LEARNERS (ELL)

Reading Help  
English Language Use  
English Writing  
Types of Writing

### SOCIAL STUDIES

Civics and Government  
European History  
Geography  
U.S. History  
World History  
Social Studies (Grades K-8)

### SOCIAL SCIENCE

Criminal Justice  
Introductory Psychology  
Introductory Sociology  
Research Methods

### WORLD LANGUAGES

SPANISH, FRENCH, GERMAN, ARABIC, ITALIAN

Grammar  
Reading Comprehension  
Writing

### BUSINESS

Accounting  
Business Law  
Economics  
Finance  
Principles of Management

### COMPUTER SCIENCE AND LITERACY

MS Access, Excel, PowerPoint, and Word  
Java Programming  
C++ Programming

### TEST PREP

ACT®  
SAT®  
PSAT®  
NCLEX Test Prep

### GED/HISET/TASC PREP

### NURSING/ALLIED HEALTH

Allied Health  
Care Plans  
Clinical Assessment  
Clinical Management  
Epidemiology  
Evidence Based Practice  
Health Services  
Healthcare Administration  
Medical Coding  
Medical Surgical  
Medical Terminology  
Pediatrics  
Primary Care  
Pathophysiology  
Pharmacology

### STUDENT SUCCESS: STUDY AND LIFE SKILLS

Building a Support System  
Finding Scholarly Resources  
Healthy Habits  
Motivation and Goals  
Notetaking  
Organizational Skills  
Stress Management  
Study Strategies  
Time Management  
Utilizing Resources

### PARENT COACHING

Finding Balance  
Managing Knowledge Gaps  
Motivation and Goals  
Scheduling and Organization  
Setting Expectations  
Study Techniques  
Using Resources

### AP SUBJECTS

AP Art History  
AP Biology  
AP Calculus AB  
AP Calculus BC  
AP Chemistry  
AP Comparative Government and Politics  
AP Computer Science A  
AP English Language and Composition  
AP English Literature and Composition  
AP Environmental Science  
AP European History  
AP French Language and Culture  
AP German Language and Culture  
AP Human Geography  
AP Italian Language and Culture  
AP Microeconomics  
AP Macroeconomics  
AP Physics 1: Algebra Based  
AP Physics 2: Algebra Based

### IB SUBJECTS

IB Language A:  
• Language & Literature  
• Literature HL & SL  
IB Mathematics:  
• Pre-Calculus HL & SL  
• Calculus HL & SL  
• Statistics HL & SL  
• Discrete Math HL  
IB Chemistry  
IB Physics  
IB Biology  
IB History  
IB Psychology  
IB Computer Science  
• Java  
• C++



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\*Bilingual Spanish speaking tutors are available for some Math, Science, Social Studies, Writing, Student Success and Parent Coaching subjects.

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